Effective January 1st, Brandeis will be changing the prescription drug administrator to OptumRx.

What does this mean for you?

- Everyone will receive new cards from Tufts Health Plan that show OptumRx as the prescription administrator.
- You should give your pharmacist the new ID card the first time you have a prescription filled in 2017.
- A small percentage of participants will experience a copay tier change (higher or lower), in that case you will be notified of the change in a letter from OptumRx in November based on the 2017 formularies. It is important to note that Brandeis does not have access to member’s prescription information and we do not know who will be receiving these letters.
- Participants who have already received a prior authorization will be grandfathered and will receive letters in 2017 reminding them that when their current prescription ends, a new authorization will be needed.
- Co-payments remain the same.
- Existing mail order prescriptions will be sent to OptumRx on 1/2/17; it is important to make sure to have a month’s supply available prior to 1/1/2017 as it could take a few days to process the information.
- Any new prescriptions that are not on this file will need to be sent to OptumRx. An order form will be included in the welcome kit.
  - Prescriptions that will not roll over include: ones where no refills remain on the current prescription
  - Medications that are considered “controlled substances”
  - Expired prescriptions
  - Prescriptions that have not been processed and are being held for a future refill date
- A welcome kit will be sent to your home in December.
- OptumRx’s general website will not be available for members until 1/1/2017. For questions in the meantime please contact their customer service line at 1-855-546-3439 or visit their pre-enrollment website.
- OptumRx will be at the Health & Benefits Fair on November 2nd from 11:30 am to 2:30 pm in the Hassenfeld
- The prescription tier co-payments are as follows and have not changed:
  - Tier 1 - $15
  - Tier 2 - $30
  - Tier 3 - $50