Thank you for the complete explanation. The allegations that are of most concern to us would be the agency’s unwillingness to give you your child’s history, the age discrepancy of your child’s documents, and of course the information that the agency deliberately concealed the true history of your child’s birth parents. We will put this information in an official letter to the Government of Ethiopia, which controls an agency’s ability to operate in Ethiopia. I also strongly suggest you file this as a complaint with the Hague Registry, so that they can look at whether this should affect Hope’s status as a Hague accredited agency. If you think there are other families who have had similar experiences, I would appreciate if they could reach out to me as well; then I can put together a more complete report.

Thank you again for providing this information, and I will let you know what else I find.

Sincerely, Abby Rupp

Privacy/PII
This email is UNCLASSIFIED.

From: Rupp, Abigail M
Sent: Tuesday, April 19, 2011 11:11 AM
To: [REDACTED]
Cc: Addis, Adoption
Subject: RE: Ethiopian Adoption

Classification: UNCLASSIFIED
SensitivityCode: Privacy/PII
Page Denied
----Original Message----
From: Rupp, Abigail M <RuppAM@state.gov>
To: 
Sent: Fri, Apr 8, 2011 1:24 am
Subject: RE: Ethiopian Adoption

I am very sorry to hear about what has happened. Yes, please send me a specific summary of your concerns and in particular the agency's involvement. We will forward it to the Government of Ethiopia, which has the authority to revoke agencies' licenses. We will also use it to see if there is a pattern with other cases from Hope. Hope is also Hague-accredited so you should file a complaint with the Hague Council on Accreditation – you should also send it to the state licensing agency.

http://adoption.state.gov/hague_convention/agency_accreditation/complaints.php

Please keep in touch.
Sincerely, Abby Rupp

From: [Redacted]
Sent: Thursday, April 07, 2011 8:34 PM
To: Rupp, Abigail M
Subject: Ethiopian Adoption

Sincerely,