During RCC Hours: Monday through Friday, 12pm to 5pm

Press 1 to be connected to Brandeis Police

- If this prompt is selected, the call will be forwarded to the Brandeis Police line. If you do not want the call to be recorded, you can request to speak on a non-recording line when the dispatcher answers. The dispatcher will be able to send someone to the location or connect you to another resource as needed.
- If you would like hospital accompaniment, please let the dispatcher know and they will contact a counselor who will arrange your transportation and coordinate where to meet you.
- This procedure is the same for during hours and after hours.

Press 2 to speak to a Peer Advocate in the Rape Crisis Center

- If this prompt is selected, the call will be forwarded to the Rape Crisis Center’s phone in the office.
- A peer advocate will answer between the hours of 12pm-5pm.
- If they are unable to answer, please leave a voicemail and they will get back to you as soon as possible.
- This prompt is not available after hours.

Press 3 to speak directly or to leave message with the Survivor Advocate

- If this prompt is selected, the call will be forwarded to Julia Rickey’s office phone. If she is unable to answer, she will call you back as soon as possible.
- This prompt is not available after hours.

If it is an emergency, please call Brandeis Police or the Brandeis Counseling Center (BCC). If you would like hospital accompaniment, the Brandeis Police or BCC can contact a counselor who will arrange your transportation and coordinate where to meet you.

After Hours: Monday through Friday, 5pm to 12pm; Weekends; Brandeis Holidays/Breaks

Press 1 to be connected to Brandeis Police

- If this prompt is selected, the call will be forwarded to the Brandeis Police line. If you do not want the call to be recorded, you can request to speak on a non-recording line when the dispatcher answers. The dispatcher will be able to send someone to the location or connect you to another resource as needed.
- If you would like hospital accompaniment, please let the dispatcher know and they will contact a counselor who will arrange your transportation and coordinate where to meet you.

Press 2 to be connected with a counselor from the Brandeis Counseling Center

- If this prompt is selected, the call will be forwarded to an answering service that will put you in contact with a counselor from the BCC.
- Your number will be given to the BCC counselor on call and they will call you back within a few minutes.
- If you would like hospital accompaniment, please let the BCC counselor know and they will contact a counselor who will arrange your transportation and coordinate where to meet you.