How to Reset Your Password

Step 1: If you have forgotten your password, click “Forgot Your Password?” next to the “Password” field.

*Please note: If you have forgotten which Email Address you registered with, contact BOLLI Program Coordinator at 781-736-2992 or bolli@brandeis.edu.
Step 2: Enter your email address and birthdate in order to request a password reset. Then click “Reset Password.”
Step 3: You will receive an email with a temporary pin. If you do not receive this email, check your junk mail. Copy the pin number located in this email.

Step 4: Paste or enter the temporary pin you received in your email into the field “Temporary PIN,” and enter your birthdate. Click “Login” to proceed.
Step 5: Create a new password for your account. This must include the following: at least 8 characters long, with at least one letter, one capital letter, and one number. You will need to re-enter this into the “New Password (again)” line. Then click “Set Password.”
Should you experience any issues with your application at any time including issues with submitting payment, please reach out to BOLLI Program Coordinator at 781-736-2992 or bolli@brandeis.edu