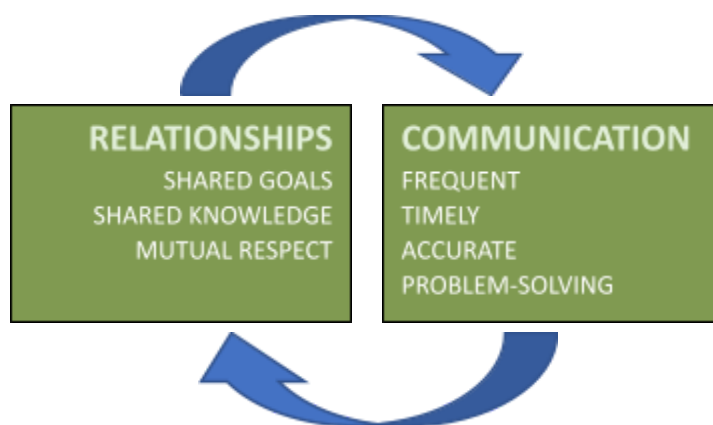
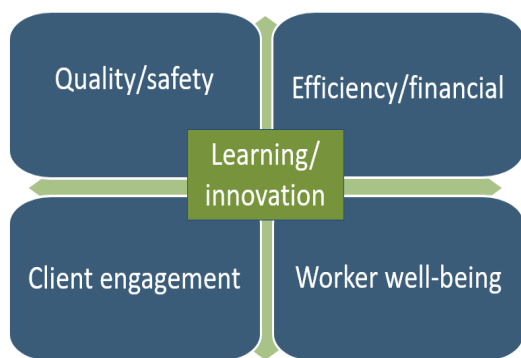


What is the RC SURVEY?

Relational coordination is communicating and relating for the purpose of integration. The RC survey measures the seven RC dimensions by asking participants about their experience of working together. The work process can be something general like "the work you do together" or something more specific like "post-operative care for surgical patients" or "ensuring success for all students." You can assess RC among all the groups involved, including with clients themselves - and even assess it for individual clients.

The survey can be administered via a web link or included in an existing survey. It generally takes 10 minutes to complete. For full design support, analytical support, action-oriented diagnostics, and graphical reports including network maps, please contact us at info@rcanalytic.com. For permission to use the questions without support, please contact rajnish@brandeis.edu.

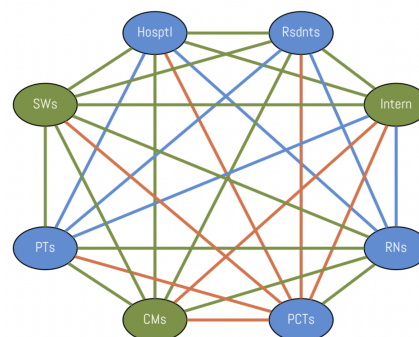
MEASURING RELATIONAL COORDINATION (RC)	
1. Frequent Communication	How frequently do people in each of these groups communicate with you about [the work you do together]?
2. Timely Communication	Do they communicate with you in a timely way about [the work you do together]?
3. Accurate Communication	Do they communicate with you accurately about [the work you do together]?
4. Problem-Solving Communication	When there is a problem with [the work you do together], do people in each of these groups blame others or work with you to solve the problem?
5. Shared Goals	Do people in each of these groups share your goals for [the work you do together]?
6. Shared Knowledge	Do people in each of these groups know about your role in [the work you do together]?
7. Mutual Respect	Do people in each of these groups respect your role in [the work you do together]?



Relational coordination is communicating and relating for the purpose of integration.

These mutually reinforcing communication and relationship ties form the basis for coordinated collective action, driving a wide range of critically important performance outcomes.¹

Relational coordination matters most for work that is interdependent, uncertain and time constrained.



(1) Bolton, R., Logan, C., & Gittel, J. H. (2021). Revisiting Relational Coordination: A Systematic Review. *The Journal of Applied Behavioral Science*, 57(3), 290–322.