

5-18

Parker, Christine D

Sent: Wednesday, September 07, 2011 10:50 AM
To: Riedmann, Scott R
Cc: Bell, Esther F; Fitzpatrick, Agata D
Subject: FW:
Attachments: Cases screened in August.xlsx

RELEASED IN FULL

REVIEW AUTHORITY: Barbara Nielsen, Senior Reviewer

Hi Scott,

Agata has put together some excellent data on the number of adoption cases submitted by agencies that require either additional documentation or corrections to obvious errors in the file.

As she notes, Belay estimates that 30% - 40% of cases are not even accepted at the window because they are in such poor shape that we can't even screen them. Of those we do deem complete enough to screen, about 80% require correction or additional documentation. Most of these are requests for additional documentation, such as details of the search for biological parents in an abandonment case, stemming from the USCIS visit in January.

We've invested quite a bit of effort in training the ASPs in case file preparation, including holding multiple training sessions where we discuss how we screen cases and providing checklists to agencies to use when preparing case files. Despite these efforts, we've seen almost no improvement in the quality of the case files submitted (with the exception of just a couple of agencies who appear to be making a good effort, like Christian World).

CI has previously expressed interest in seeing this data, so please feel free to share up the chain. It could also be useful to share this info one-on-one with U.S. agency HQs along with our case document checklist so they are aware of their local staff's issues - what do you think?

Christine Parker

Deputy Consular Section Chief
 Addis Ababa, Ethiopia
ParkerCD2@state.gov

The Embassy's website is: <http://ethiopia.usembassy.gov>
 This email is unclassified according to E.O. 12958

From: Fitzpatrick, Agata D
Sent: Wednesday, September 07, 2011 10:30 AM
To: Parker, Christine D; Bell, Esther F
Subject:

The spread sheet shows the number of cases we screened (reviewed) in August. 79% of these cases were delayed due to missing documents.

According to our intake team, on average, they have to deny acceptance of the documents at the window for about 30%-40% of the cases.

Agata

This email is UNCLASSIFIED.