

**Care Team Purpose:** Work with staff, faculty, administrators, and students across campus who are experiencing or observing concerning behavior/non-emergency distress of a student. Promote safety, health, and well-being to best support success. Assist struggling students; outreach and connect to resources. Support for student reporters as needed.

**Team:** [Monique Pillow Gnanaratnam](#) (Associate Dean, Dean of Students/Co-Chair), [Tim Touchette](#) (Assistant Dean, Student Affairs/Co-Chair), [Wendy Gordon-Hewick](#) (Care Team Case Manager), [Chief Ed Callahan](#) (Director of Public Safety), [Erika Smith](#) (Dean of Academic Services), [Alex Rossett](#) (Assistant Dean, Student Rights and Community Standards), [Stephanie Grimes](#) (Assistant Dean, Dean of Students), [Amy Scobie-Carroll](#) (Director, Brandeis Counseling Center), [Jodi Hanelt](#) (Director, International Students and Scholars Office), [Jessica Basile](#) (Assistant Dean, Graduate Student Affairs), [Rabbi Seth Winberg](#) (Executive Director, Hillel; Director of the Center for Spiritual Life and Senior Jewish Chaplain). Others included as necessary. Team meets weekly.

**Referral:** Through the [I Care Form](#) found at [Care Team](#) or [Report It](#) websites, or call Case Manager at [781-736-3098](#).

## What to report:

- Personal Safety Concerns – self injury behaviors, suicidal ideation, depression, crying, fatigue, change in appetite, sleeping, hygiene, thinking patterns/attitude, anxiety level
- Personal distress – changes in performance, significant relationship change/social isolation, withdrawal, pacing, unusual worrying, easily distracted
- Erratic, disruptive, or disturbing behavior (including online) that is disruptive to other community members (threats of a weapon, acting out, emotional outburst, loss of rationality, screaming, intimidation-verbal or non)
- Alcohol or drug violations that necessitate hospital transport
- Emergencies for imminent threat call Brandeis Police [781-736-3333](#) on-campus or 911 if off-campus

**What to expect:** Referrals to the Care Team are received and reviewed within one business day of submission. You may or may not be contacted to provide any additional information. Please know that any delay in contacting the source of the referral does not indicate a delay in addressing the referral.

## Imminent threat

(i.e., self-harm, community danger)

- **Brandeis Police**  
[781-736-3333](#) on-campus or 911 off-campus
- **Urgent mental health care**  
Brandeis Counseling Center  
[781-736-3730](#)

## Distress: Assess and support success

- **Care Team** (up to 1 business day response)  
[I Care Form](#) or [781-736-3098](#)

Erratic or disruptive behavior, concerning changes in appetite, sleep, mood, hygiene, relationships, or thinking; personal or emotional issue

## Other Concerns

(i.e., roommate conflicts, adjustments, academic issues)

- **Department of Community Living**  
[781-736-5060](#)
- **Academic Services**  
[781-736-3470](#)
- **Spiritual Life**  
[781-736-3570](#)